

STANISLAUS COUNTY COMMUNITY CORRECTIONS PARTNERSHIP

Meeting Minutes

Thursday – November 13, 2025

Stanislaus County Probation Department

Members/Staff Present

Mark Ferriera, Chief Probation Officer, Chair, Probation Department
Abraham Andres for Ruben Imperial, Director, Behavioral Health and Recovery Services
Sgt. Steve Junqueiro for Sheriff Jeff Dirkse, Stanislaus County Sheriff's Office
Jennifer Jennison, Public Defender's Office
Brandon Gillespie, Modesto Police Department
Gina Machado, Center for Human Services
Jeff Laugero, District Attorney's Office
Terry Withrow, Board of Supervisors
Sara Redd for Doris Foster, Workforce Development
Yvette Ramirez, District Attorney's Office
Ed Cuellar for Christine Huber, Community Services Agency
Saundra Day for Scott Kuykendall, Stanislaus County Office of Education
Holly Mackinnon, Victim Services Manager, District Attorney's Office
Noemi Segura, District Attorney's Office
Brittney Bailey, Stanislaus County Sheriff's Office
Kymberly Lackey, Stanislaus County Sheriff's Office
Monica Carranza, Stanislaus County Sheriff's Office
Aaron Thomas, Stanislaus County Sheriff's Office
Brandon Fromm, Stanislaus County Office of Education
Tracie Martin, Assistant Chief Probation Officer, Probation Department
Michael Walker, Division Director, Probation Department
Trisha Birchard, Crime Analyst, Probation Department
Vanessa Bravo, Crime Analyst, Probation Department
Raul Dominguez, CARE Manager, Probation Department
Consuelo Guzman, Leaders in Community Alternatives
Lydia Valdez, Leaders in Community Alternatives
Wyatt Trammell, Nirvana
Vanessa Carmona, Learning Quest
Lt. Eric Schuller, Modesto Police Department
Christina Kenney, Modesto Police Department
Heather Duvall, Director, Human Services Agency

Members Absent

Stephanie Kennedy for Hugh Swift, Stanislaus County Superior Court

1. Call to Order and Introductions

Chief Probation Officer Mark Ferriera called the meeting to order at 1:33 p.m., and members of the group introduced themselves.

2. Public Comment

No one provided public comment.

3. Adoption of the Minutes from the September 11, 2025, meeting.

MOTION: Jeff Laugero. SECOND: Mark Ferriera. The minutes from the September 11, 2025, meeting were approved unanimously.

**Stanislaus County
Community Corrections Partnership (CCP)**

4. Modesto Police Department Presentation (The Presentation is attached)

Modesto Police Department Lieutenant Schuller and Christina Kenney presented on the Community Health and Assistance Team (CHAT) initiative. CHAT is the Modesto Police Department's alternative response team that handles non-criminal, quality-of-life, and behavioral health calls. Instead of dispatching officers, 911 can send CHAT's trained outreach specialists, who connect people to services such as shelter, mental health treatment, substance-use support, and basic needs. This approach reduces unnecessary officer involvement, improves safety, and provides more appropriate care.

By diverting calls from law enforcement, CHAT increases department efficiency, improves results for vulnerable residents, and strengthens community partnerships within the system of care. The team now operates seven days a week, generally from 7 a.m. to 5 p.m., with additional 5 p.m. to 9 p.m. shifts funded by grants. This expanded schedule allows for continuous coverage.

CHAT-related calls typically wait no more than 30 to 60 minutes, unless all teams are already busy, according to Chief Brandon Gillespie. He also noted that repeat contacts are increasing while one-time contacts are decreasing, suggesting stronger engagement among those seeking help. The main challenge continues to be the refusal of services.

Regarding Care Court referrals, CHAT focuses on educating families, properly triaging cases, collaborating with existing programs, reviewing client histories, and referring cases to the appropriate long-term case management agencies. All current referrals to Care Court flow through the Community Assessment Response and Engagement (CARE) team rather than CHAT.

5. Behavioral Health and Recovery Services (BHRS) Presentation (The Presentation is attached)

Abraham Andres from Behavioral Health and Recovery Services (BHRS) presented on the various BHRS CCP-funded programs, focusing on current data trends. He highlighted key teams, including the CCP Behavioral Health Services Team (BHST) full-service partnership program, Detention Services, Substance Use Disorder (SUD) Treatment at the Day Reporting Center, the new Reintegration Support Team, and the Collaborative Courts Behavioral Health Services Team. He summarized each team's purpose, staffing, services, and client population.

Across programs, Mr. Andres noted significant growth in client volume without increases in staffing, rising demand among individuals with serious mental illness and justice involvement, and strong outcomes such as reduced arrests and increased linkage to care. Data trends were described as essential "vitals" that guide system adjustments. The presentation concluded with performance metrics for each program and a brief Q&A on service engagement, staffing limits, and operational challenges.

6. Program Updates:

Probation Department:

The enrollment, attendance, and program completions at the Day Reporting Center have increased over the past year. The number of people referred who never attended has also decreased, which suggests stronger follow-through among participants.

Recent Regional Apprehension Team (RAT) operations were conducted with multiple agencies, with additional RAT operations planned. Upcoming tattoo removal clinics will be held at the Day Reporting Center on Hackett Road on November 18 and January 6, from 12:30 p.m. to approximately 3:30 p.m.

District Attorney's Office:

The District Attorney's Office will be having its Annual Homicide Vigil on December 4th. They recently attended the first Victim Services Roundtable hosted by the CDCR's Office of Victim and Survivor Rights.

Public Defender's Office:

The Public Defender's Office has opened a new drop-in Resource Center called The Hub at 707 14th Street. It operates five days a week and offers on-site workforce development services, literacy classes through Learning Quest, a client support specialist, and additional courses. They recently held their first event, an expungement clinic co-sponsored by the District Attorney's Office, Probation, CRLA, and the Public Defender's Office, which served about 300 individuals.

Sheriff's Office:

Participation in custody programs is increasing across the board. Opening MJC courses to the MVP pod this semester led to a 72% rise in engagement in the first quarter. New programs include a women's reading club and a Public Defender-led "Cell Inside" course in the MVP unit.

Community Services Agency (CSA):

With the reopening of the Federal Government, full Supplemental Nutrition Assistance Program (SNAP) benefits are expected to be restored, and operations will return to normal.

Stanislaus County Office of Education (SCOE):

In partnership with the Sheriff's Office, they hosted the second graduation for the Western Pacific Truck Driving School, during which 3 IEP participants earned their certifications.

Workforce Development:

Workforce Development partnered with the Public Defender's Office to provide employment-readiness classes and a computer lab for job searches, with staff on-site to assist with résumés and job search support at the Hub.

Center for Human Services Agency (CHS):

The Center for Human Services Agency's newly opened Behavioral Health Center has experienced increased activity in mental health, counseling, and substance use appointments since July. The team is also collaborating with the county to establish quick-access SUD services to reduce waiting times.

Leaders In Community Alternatives (LCA):

LCA participated in Turlock's job fair, preparing job-search participants through résumé building, mock interviews, and coaching. LCA provided transportation and had staff on-site to support attendees who met with more than 50 employers.

Program updates include six participants completing the 32-session CBI classes, after which they will transition to job search. To support demand, an additional temporary job-search class will open on Tuesdays and Thursdays.

LCA also highlighted a participant's success story: with program support covering union dues, clothing, and tools, the participant secured full-time work with Local 81 Roofers and Waterproofing. He is completing advancement classes that will raise his wages and is exploring future opportunities, including transitioning into electrical work.

Nirvana:

Nirvana received 16 referrals within the past 3 months, resulting in 11 enrollments; 4 participants have graduated, 1 is currently enrolled, and 1 is scheduled to start soon. The 4 graduates are now in outpatient or sober-living programs, and one has started school for substance-abuse studies.

Learning Quest:

Learning Quest hosted "Over the Edge," a community event on October 11, 2025, with great success, and expressed appreciation for the participation of multiple agencies.

A suggestion was made to include Community-Based Organizations (CBOs) into the rotation of presentations. Chief Ferriera will discuss this with some of the CBOs.

The next scheduled presentation will tentatively be provided by the Sheriff's Office at the March CCP meeting.

7. Next Meeting:

The next Community Corrections Partnership meeting will be on March 19, 2026, at 1:30 p.m.

The meeting adjourned at 2:48 p.m.



C.H.A.T.

Community Health and Assistance Team

ENHANCING POLICING SERVICES IN THE CITY OF MODESTO

Introduction – What is C.H.A.T.?



- ▶ **C.H.A.T. (Community Health and Assistance Team)** is a program within the Modesto Police Department that deploys **Outreach Specialists** to respond to non-violent calls received through our dispatch center.
- ▶ C.H.A.T. provides an alternative response to mental health crises, homelessness, and similar issues, ensuring **sworn officers** are available for more urgent, law enforcement-related calls.
- ▶ C.H.A.T. works closely with **Stanislaus County Social Services, non-profit organizations, the Modesto Police Department, and various systems of care.**

911 Call Response



CHAT OUTREACH SPECIALISTS RESPOND
TO QUALIFYING 911 CALLS RECEIVED
THROUGH THE DISPATCH CENTER.



CALLS INCLUDE QUALITY OF LIFE
COMPLAINTS, SAFETY CHECKS, AND
COMMUNITY SUPPORT.

Supporting Modesto Police Department

- C.H.A.T. supports Modesto Police Department by diverting Calls for Service (CFS) away from law enforcement.
- Diverting calls to C.H.A.T. increases the efficiency of the police department, ensuring that officers can focus on critical law enforcement tasks.



C.H.A.T. Diversion Rate

A monthly breakdown of all dispatched CFS, dispatched CFS C.H.A.T. responded to, and CFS diverted to C.H.A.T this year.

- ▶ C.H.A.T. responded to **4%** of all dispatched CFS along with law enforcement.
- ▶ C.H.A.T. responded to 2% of all dispatched CFS without law enforcement.

Month	All Citizen Generated CFS	Citizen Generated CFS CHAT Responded To	% Of All Citizen Generated CFS	Citizen Generated CFS Diverted to CHAT	% Calls Diverted
Jan-25	7,894	322	4%	228	2%
Feb-25	7,375	315	4%	223	2%
Mar-25	8,533	379	4%	277	3%
Apr-25	8,680	384	4%	290	3%
May-25	9,344	382	4%	261	2%
Jun-25	8,622	341	3%	238	2%
Jul-25	8,866	357	4%	257	2%
Aug-25	8,561	355	4%	267	3%
Sep-25	8,169	353	4%	263	3%
Oct-25	8,453	264	3%	196	2%
Grand Total	84,497	3,452	4%	2,500	2%

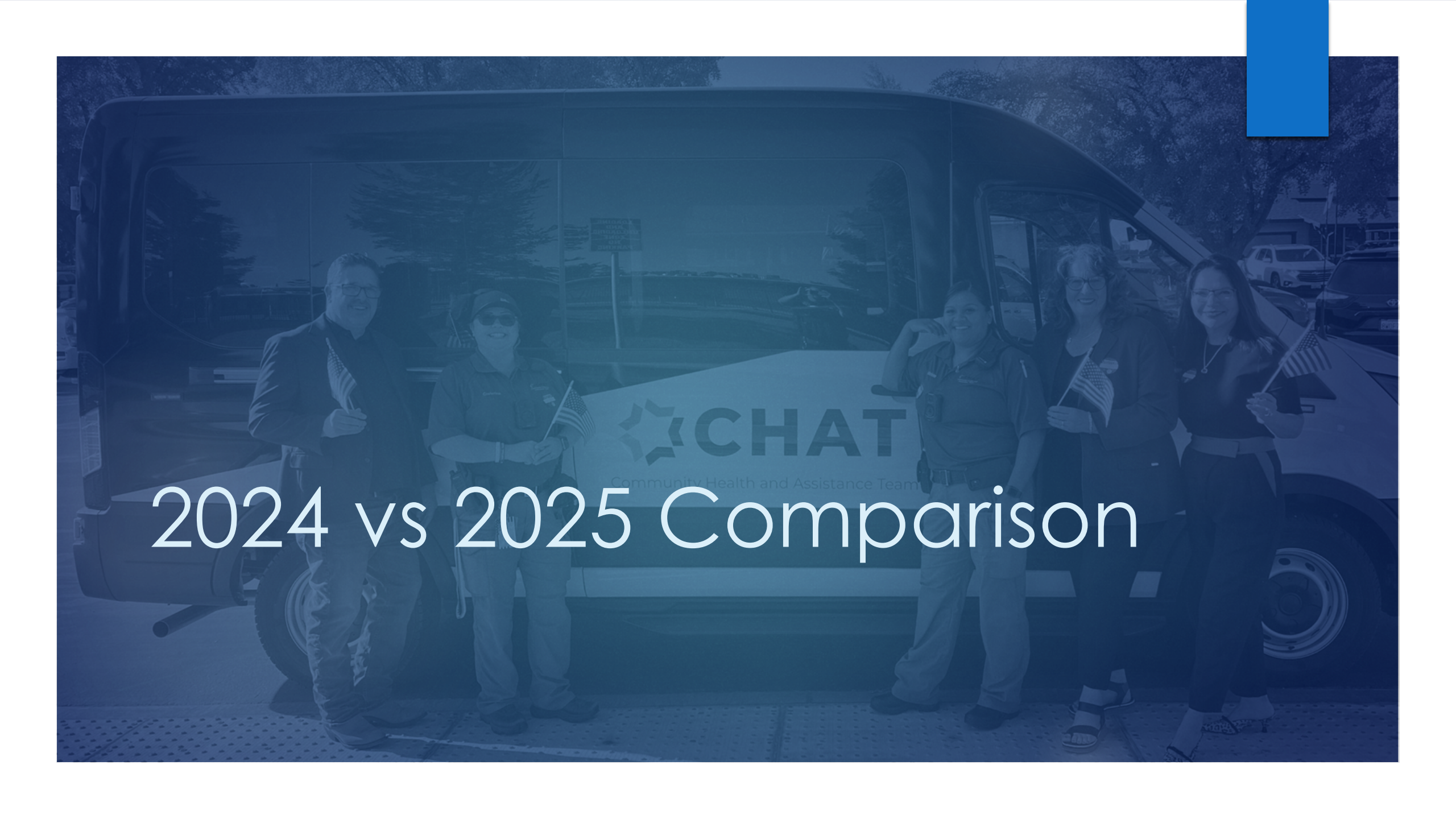
Public Nuisance Calls

Public Nuisance Calls – CHAT Response Overview

There were a total of **7,826 CAD/P911 calls for service** related to public nuisance.

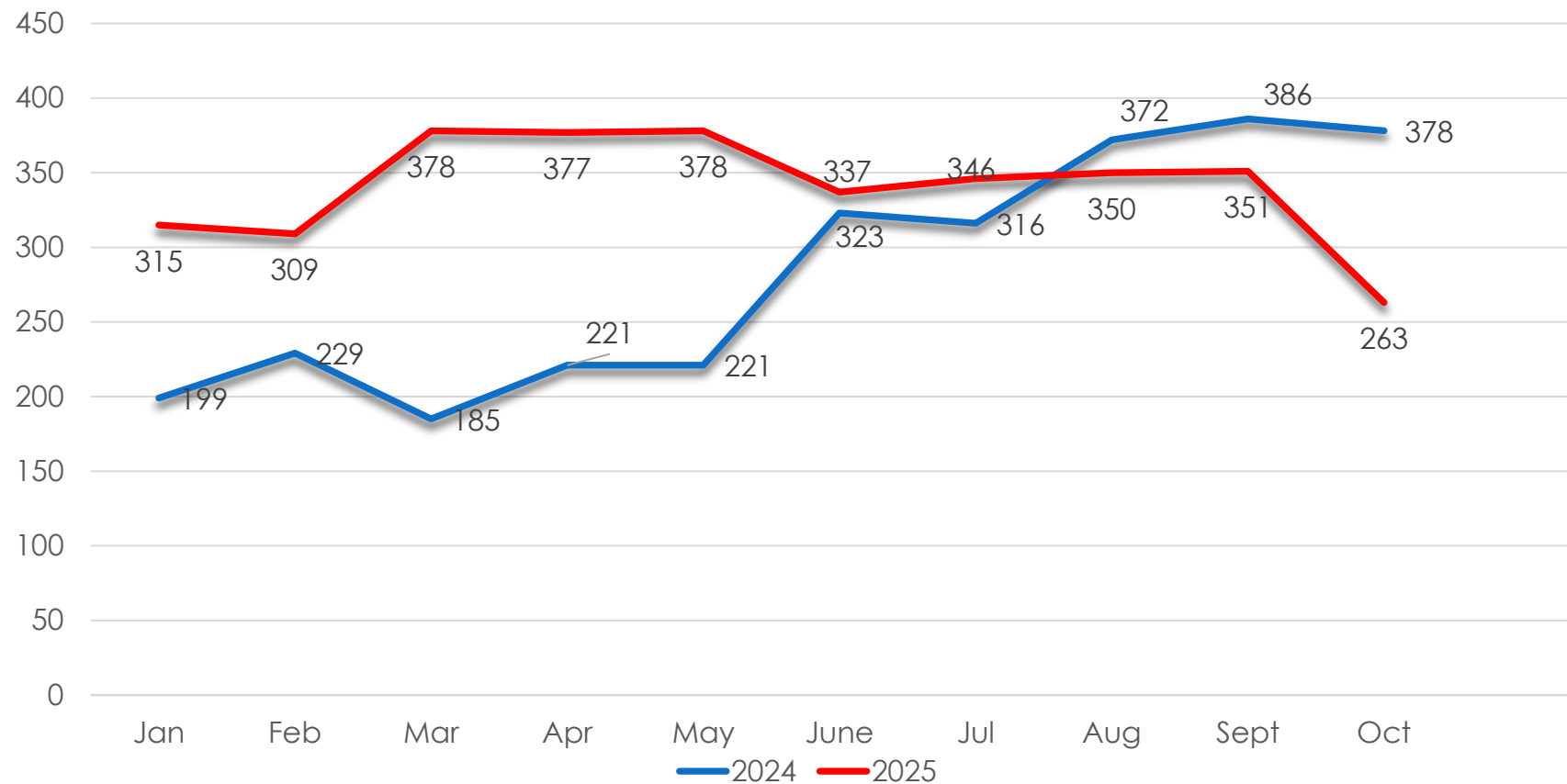
CHAT responded to 2,217 of those calls, showing strong engagement in addressing community concerns. Of the calls CHAT responded to, **1,971 (approximately 89%) were completed without law enforcement needing to go on scene.**

CHAT's proactive response significantly reduced the need for law enforcement involvement in public nuisance cases — demonstrating the program's effectiveness in safely handling non-criminal community issues and freeing up police resources for higher-priority calls.

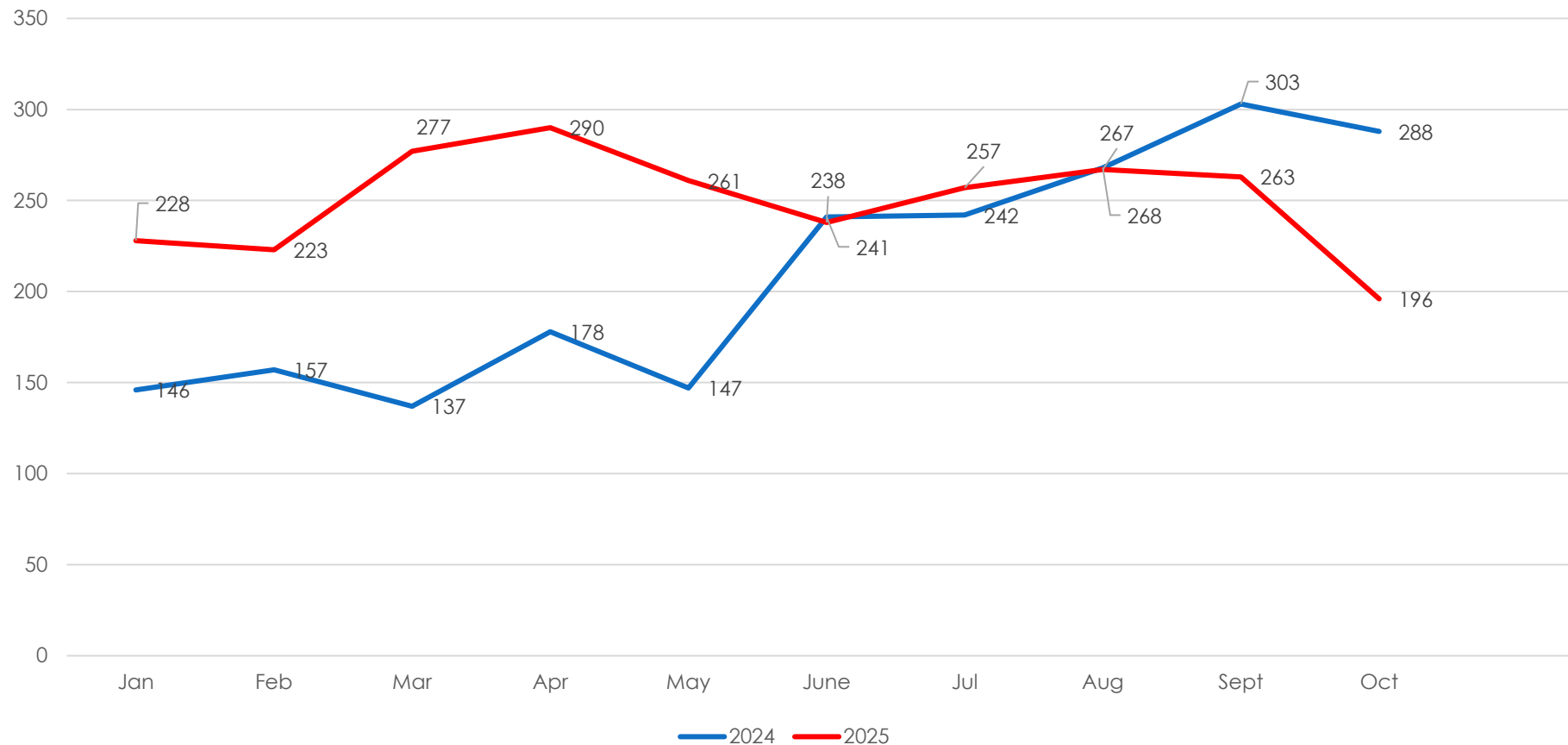


2024 vs 2025 Comparison

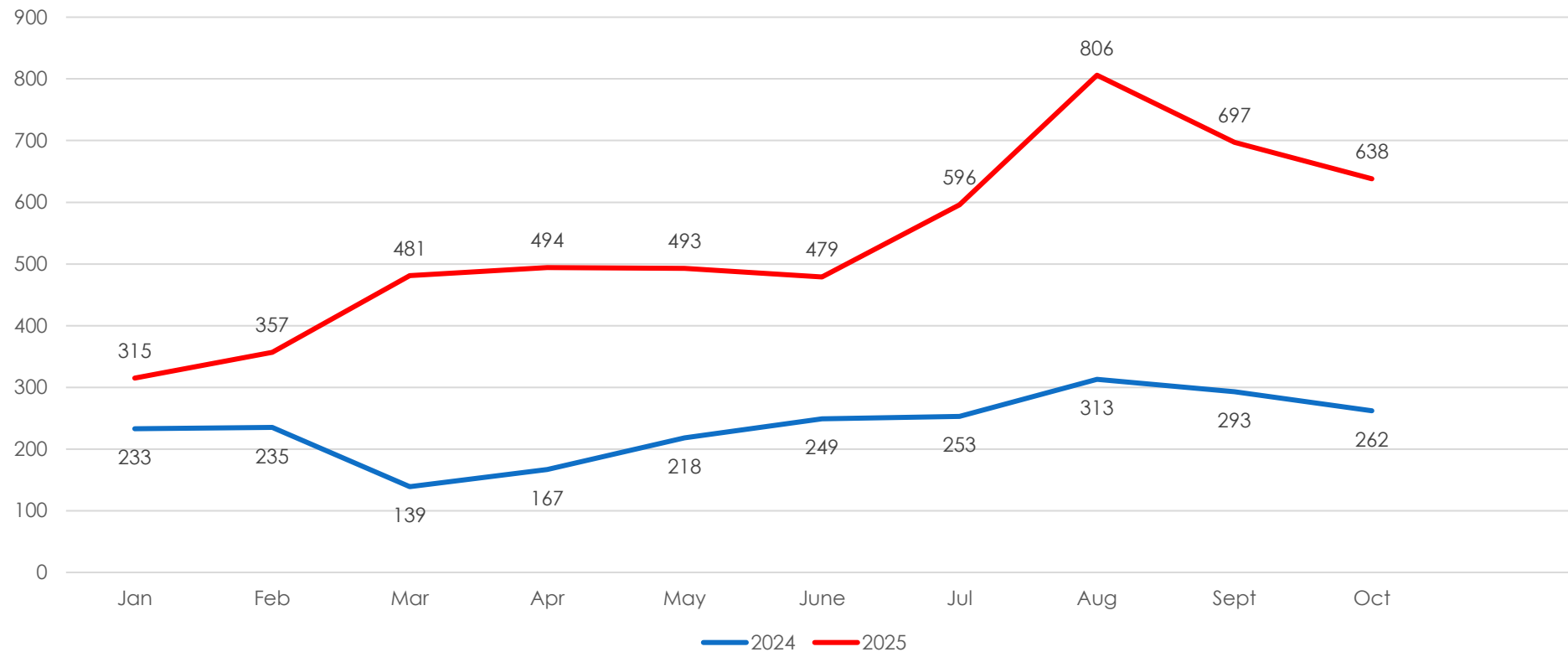
2024 VS 2025 Dispatched CFS



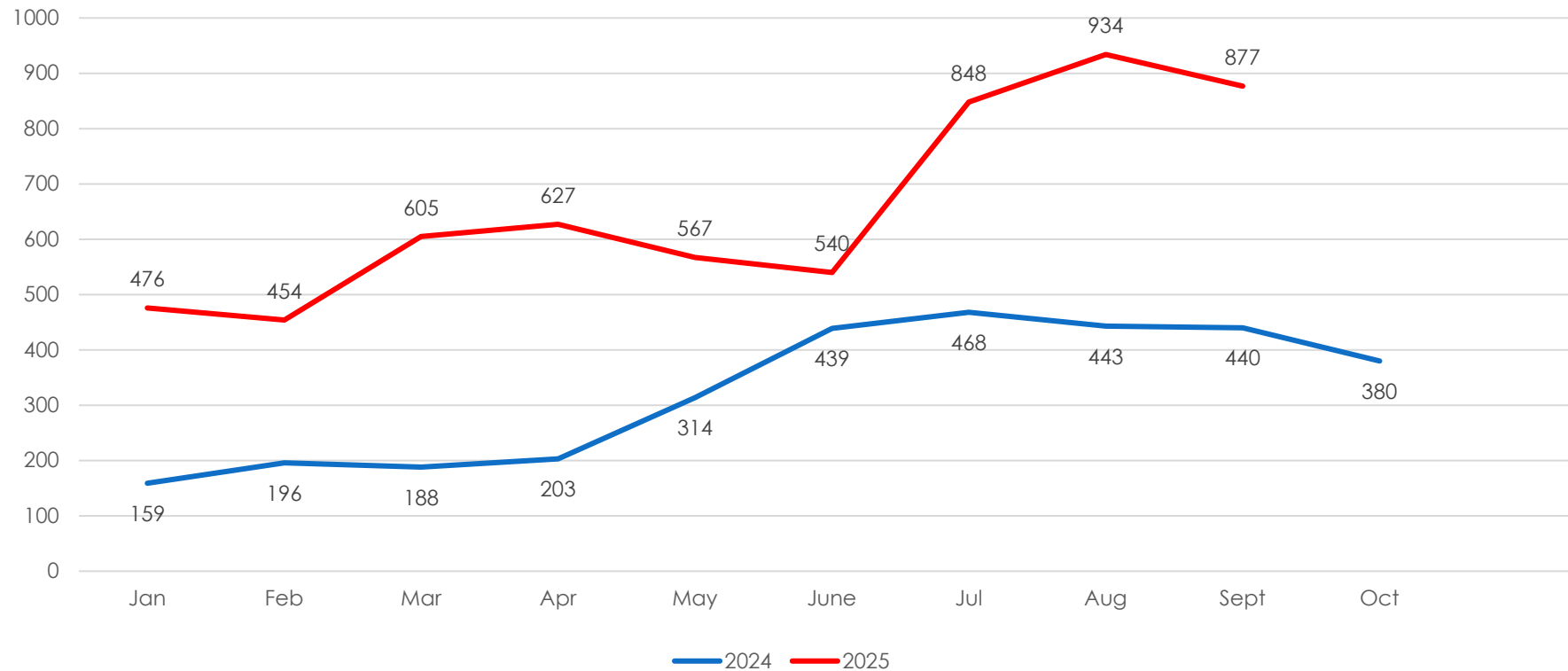
2024 VS 2025 CFS Diverted to C.H.A.T.



2024 VS 2025 Self-Initiated Activity (SIA)

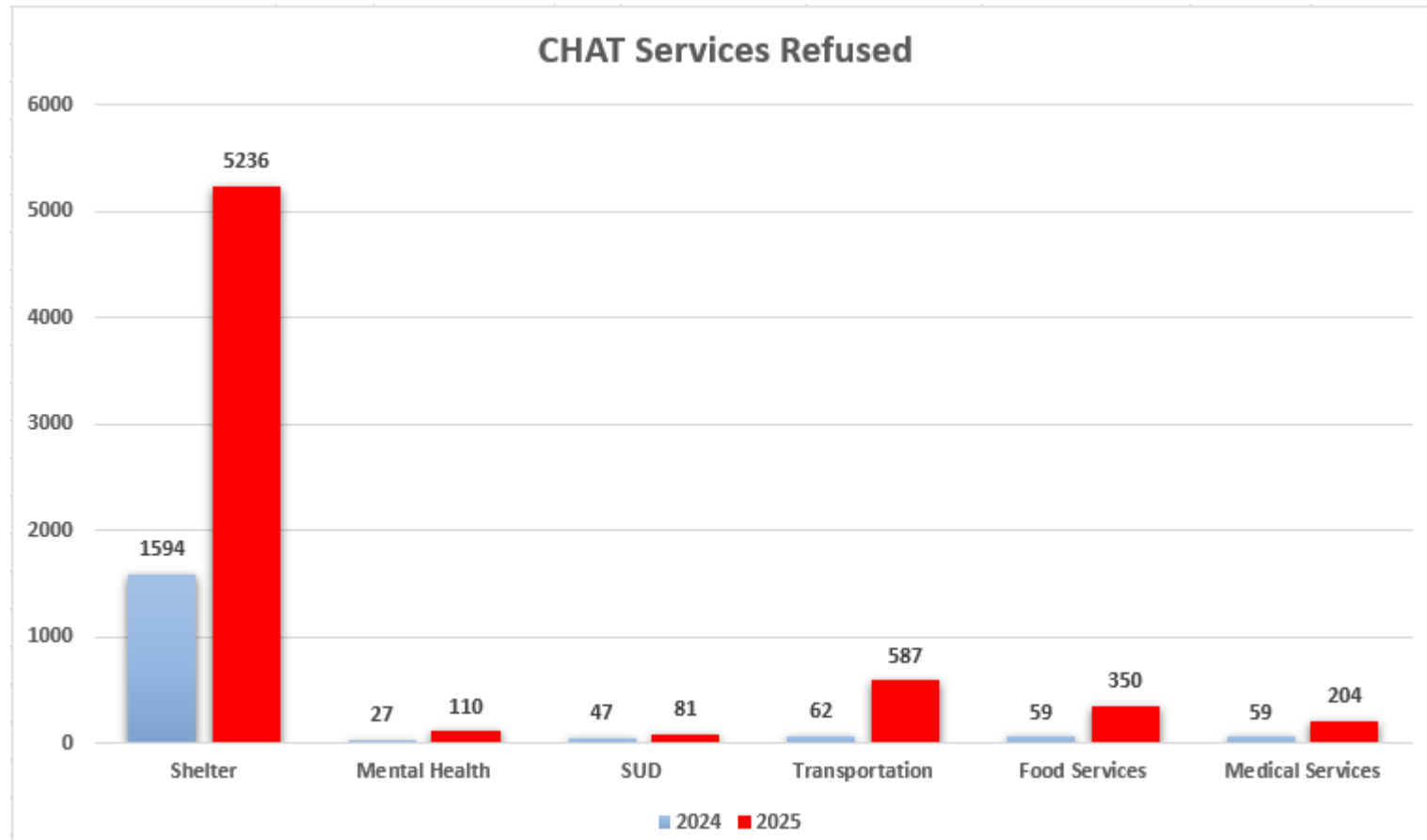


2024 VS 2025 ESRI Contacts



Services Provided By C.H.A.T.

2024 vs 2025

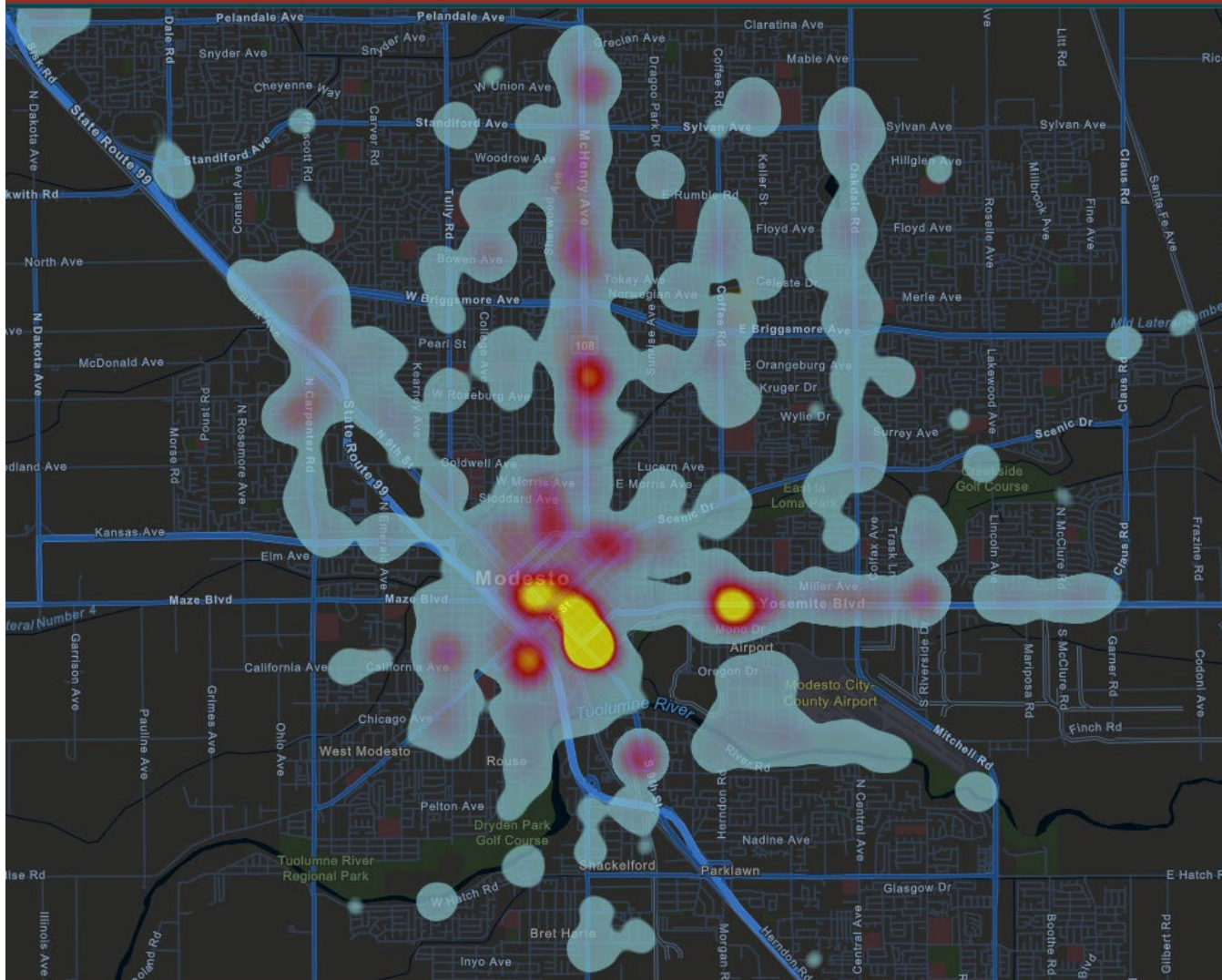




YTD C.H.A.T. Activity

1/1/2025 – 10/31/2025

City of Modesto Camp2Home Outreach Dashboard



C.H.A.T.
Activity Heat
Map
1/1/2025 – 10/31/2025

C.H.A.T. Services

- ▶ C.H.A.T. Outreach Specialists provide immediate de-escalation and crisis assessment for individuals facing mental health challenges, substance abuse issues, or homelessness.
- ▶ Services include:
 - **Shelter**
 - **Mental Health**
 - **Addiction Services (SUD)**
 - **Food**
 - **Transportation**
 - **Medical Health**



C.H.A.T. Creates Connections to Support Services

Connects individuals to the right resources:

- Mental health care
- Substance abuse treatment
- Shelter and housing
- Social services and benefits

Specialists work with local organizations to navigate systems of care and ensure individuals receive comprehensive support.

- DBHC
- SHARE
- Salvation Army
- Social Security

Helps prevent Criminal Justice Involvement:

- By connecting individuals to services early, C.H.A.T. can divert arrests and court involvement, particularly for those experiencing crises related to mental illness or homelessness.



Contacting CHAT

NON-EMERGENCY: (209)552-2470

911

MODESTO GO APP

EMAIL: MPDCHAT@MODESTOPD.COM



Thank You

THANK YOU FOR JOINING US TODAY!



BEHAVIORAL HEALTH AND RECOVERY SERVICES

Overview of CCP Funded BHRS Treatment Programming

November 2025

CCP Behavioral Health Services Team (BHST)

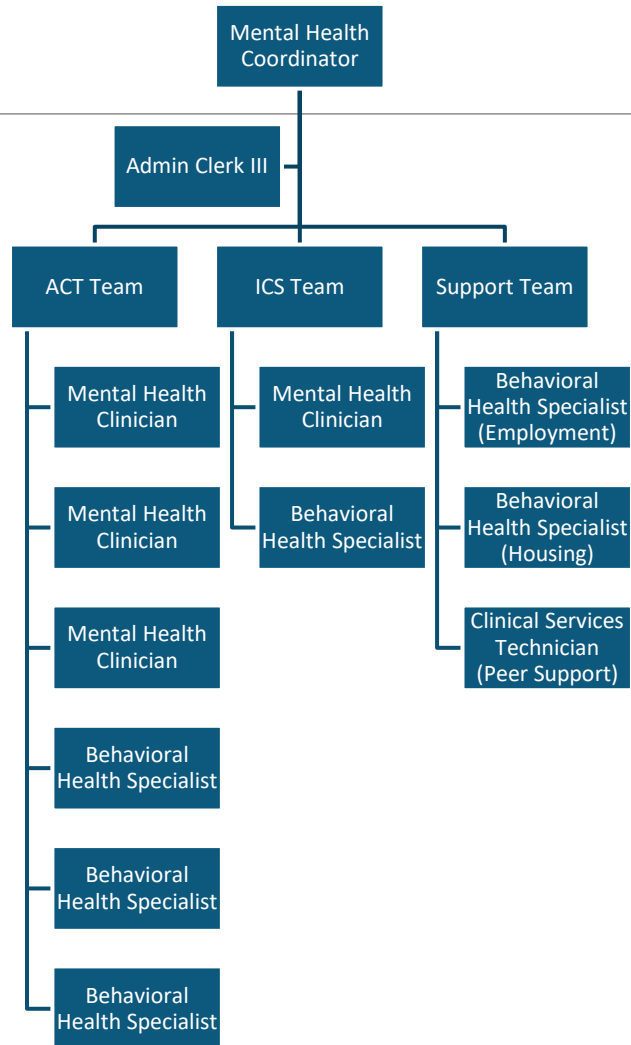
In alignment with the Department's Core Treatment Model, this multidisciplinary team provides comprehensive mental health services to adults (ages 18 and older) who, as a result of serious and persistent mental illness, have difficulty maintaining stable housing, experience significant impairment in daily activities, are on Post-Release Community Supervision, have frequent contact with law enforcement, or experience repeated or lengthy psychiatric hospitalizations.

Two levels of care are offered within this team: **Assertive Community Treatment (ACT)** and **Intensive Community Support (ICS)**. Providing different levels of care within one team allows clients to progress through their recovery while maintaining connections with their established treatment providers.

Services include: 24/7 access to a designated service provider, access to supportive service funds, individualized service planning, crisis stabilization alternatives to jail, re-entry support from state hospitals, peer and family support, housing and employment assistance, independent living skills training, mental health rehabilitation, medication support, and linkages to existing community resources.

- ◆ **Program offices are located at 500 N. 9th Street, Suite C, Modesto.**

CCP Behavioral Health Services Team (BHST)



CCP BHST

FY 22-23

Individuals Served in All Levels of Care	Open to Treatment 6 months +	% of clients not arrested while enrolled in treatment	Crisis Interventions Not Resulting in Hospitalization
255	58%	89%	29%

FY 23-24

Individuals Served in All Levels of Care	Open to Treatment 6 months +	% of clients not arrested while enrolled in treatment	Crisis Interventions Not Resulting in Hospitalization
366	53%	88%	26%

FY 24-25

Individuals Served in All Levels of Care	Open to Treatment 6 months +	% of clients not arrested while enrolled in treatment	Crisis Interventions Not Resulting in Hospitalization
591	51%	90%	28%

Detention Services

This team, comprised of mental health clinicians, provides in-custody mental health treatment services to inmates with Serious Mental Illness (SMI). These services are offered in coordination with the primary in-custody mental health provider, Wellpath. BHRS Detention Services include assessment, case management, linkage to outpatient providers upon release, and both individual and group therapy.

Additionally, the team includes one in-custody liaison position dedicated to connecting inmates with SMI to outpatient treatment services upon their release. The primary focus of this role is to engage with individuals returning from a state hospital or completing their treatment within the JBCT program.

Detention Services



Detention Services

FY 22-23

Engaged by BHRS while In-Custody	Opened to Ongoing Services While In-Custody	% Open to Treatment 90 days +
120	25	24%

FY 23-24

Engaged by BHRS While In-Custody	Opened to Ongoing Services While In-Custody	% Open to Treatment 90 days +
167	35	20%

FY 24-25

Engaged by BHRS While In-Custody	Opened to Ongoing Services While In-Custody	% Open to Treatment 90 days +
395	176	27%

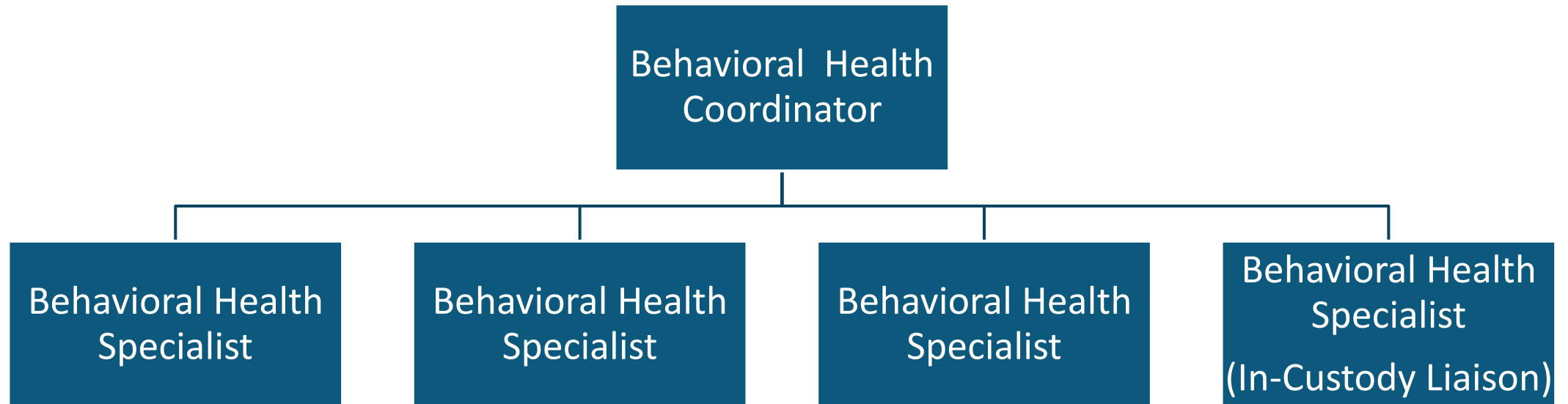
Substance Use Disorder Treatment- Day Reporting Center

This team, comprised of Substance Use Disorder (SUD)-certified Behavioral Health Specialists, provides treatment services to individuals on probation. Services include intake and assessment, individual and group counseling, collateral services, case management, crisis intervention, patient education, and discharge planning.

In December 2024, an additional level of care was launched at the DRC. BHRS now offers both **Intensive Outpatient Treatment (IOT)** and **Outpatient (OP)** services. The components of treatment are consistent across both levels of care; however, IOT requires a minimum of 9 hours of treatment per week, while OP requires 6 hours. Levels of care are determined at the time of assessment, and individuals may transition between levels as clinically indicated.

Additionally, the team includes one in-custody liaison position dedicated to connecting inmates with SUD to outpatient treatment services upon their release.

SUD at the DRC



SUD at the DRC

FY 22-23

Individuals Served	% Open to Treatment 28 days +	% of clients not arrested while enrolled in treatment
147	44%	90%

FY 23-24

Individuals Served	% Open to Treatment 28 days +	% of clients not arrested while enrolled in treatment
79	77%	84%

FY 24-25

Individuals Served	% Open to Treatment 28 days +	% of clients not arrested while enrolled in treatment
143	66%	84%

Reintegration Support Team

This team, launched in July 2024, is dedicated to conducting comprehensive psychosocial mental health assessments and substance use disorder evaluations to determine individuals' levels of care and treatment needs. The team also assists in connecting individuals to Collaborative Court programs and outpatient treatment providers throughout the county.

- ◆ **Program office is located at 800 Scenic Dr., Building G.**

Community Re-Integration Support Team



Reintegration Support Team

FY 24-25

Individuals Assessed and Linked to Care	Average Days to Evaluation Completion	% of Referrals who Met SMI Criteria
583	10	21 %

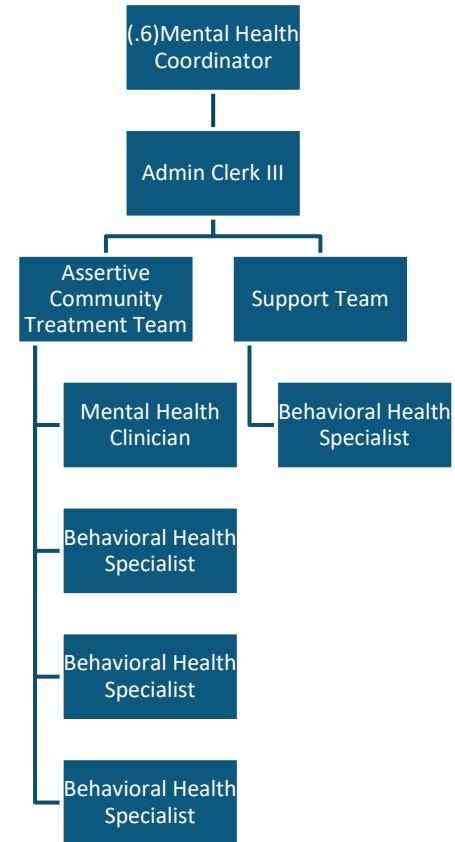
Collaborative Court Behavioral Health Services Team

In alignment with the Department's Core Treatment Model, this multidisciplinary team provides comprehensive mental health services to adults (ages 18 and older) who, as a result of serious and persistent mental illness, have been court-ordered to treatment through Mental Health Court or Diversion proceedings, or who are returning from the Department of State Hospitals/JBCT. This team began providing services in June 2024.

Services are provided at the **Full-Service Partnership (FSP)** level of care and utilize the **Assertive Community Treatment (ACT)** model. Services include 24/7 access to a designated service provider, supportive service funds, individualized service planning, crisis stabilization alternatives to jail, peer and family support, housing and employment assistance, independent living skills training, mental health rehabilitation, medication support, and linkages to community resources.

- ◆ **Program offices are located at 800 Scenic Dr., Building G.**

Collaborative Court Behavioral Health Services Team



Collaborative Court Behavioral Health Services Team

FY 24-25

Individuals Served in All Levels of Care	Open to Treatment 6 months +	% of clients not arrested while enrolled in treatment
63	49%	92%